

11th Comptroller Squadron



11 CPTS (JBAB) Government Shutdown/Furlough Impacts

EFT Payments Suspended

- Pay advances, BAH advances, and bonuses
 - Final separation/retirement pay
 - Accession payments temporarily

Travel Payments Suspended

- No travel reimbursements – use GTC to avoid out-of-pocket costs
 - Expect longer processing times – plan ahead

Finance Customer Service

- Expect delays and longer wait times
- Use self-help tools & online resources when possible

11 CPTS Emergency Points of Contact:

Commander: Maj Rosalie A. Yassine, (202) 403-4576, rosalie.yassine@us.af.mil

Senior Enlisted Leader: SMSgt Romeh J. Badr, (202) 834-8507, romeh.badr@us.af.mil

11 CPTS Customer Service:

- To schedule a virtual appointment, scan the QR code below or visit:
<https://app.qtrac.com/scheduler-execution?c-id=c304074b-c71a-475f-a7e6-6b313697969a&s-id=afe7bab8-8542-44e8-b312-af5b12cd71c2&type=AB&b-id=a406980f-f3ac-4384-80f4-7d256ef5ee21>



Finance Customer Service (CSP) Inquiries:

For general finance questions, pay inquiries, or other support:

- Visit the Finance Customer Service Portal (CSP) at: <https://csp.cce.af.mil/#/>



SCAN TO SCHEDULE AN APPOINTMENT.

Use your smartphone.
VIRTUAL APPOINTMENTS ONLY



1. Open your phone camera
and point it at the QR code.



2. Tap the link that appears
on your phone screen.



3. Follow the instructions on your
phone to make an appointment.

Hours: M-F 0830-1130

Closed for Federal holidays, AFDW family days & Wing training days.

Joint Base Anacostia-Bolling AFB Finance Office